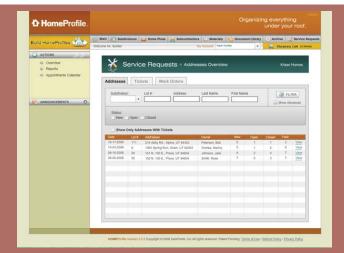


Customer Service Solutions For Busy Builders

BuilderOnCall is your trusted outsourced provider for customer service excellence. We take the calls as if we were in your office, using your name and ensuring that everything is documented precisely.

BuilderOnCall makes it convenient and affordable to outsource all of your post-construction warranty and customer service calls to our full-service call center.

That means we handle all your incoming service calls, document the issues, create service tickets that are routed to the appropriate people, and report on the progress. Your customers get fast answers and great service. And you instantly gain all the advantages of a complete, professional service center.

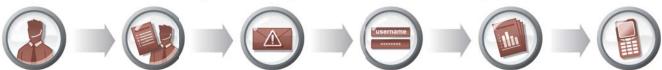


Here is how it works:



- Save time by eliminating calls from homeowners
- Reduce your risk by having every warranty call recorded and archived
- Save money by outsourcing
- Increase homeowner satisfaction
- Optional warranty, site consultations and repair coordination available (Selected markets)

Third-Party Warranty Callback Processing Center



Home buyers call your dedicated 800#

Immediate. professional response

Service ticket created and routed

Log in to review service tickets and create work orders

Built-in reports for your business

Alerts for urgent, overdue, elevated, or past-due requests

CALL NOW FOR MORE INFO!